

#### Daniel H. Lesser

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### **Economy**

**HM on Location: U.S.** recession may be avoided despite economic challenges



U.S. added 139,000 jobs in May as the labor market steadily cools

The payroll gains beat expectations but marked a slowdown from April, and the federal **NBC NEWS** workforce has shed 59,000 roles since January. June 6, 2025

World Bank cuts global growth forecast as trade tensions heighten uncertainty

June 10, 2025

#### Fed Holds Rates Steady and Keeps Door Open to Cuts June 18, 2025 THE WALL STREET JOURNAL

Officials are waiting to see whether businesses manage higher costs from tariffs by trimming profits or pushing up prices

> The Dollar Has Its Worst Start to a Year Since 1973 June 30, 2025 Che New Hork Cimes

It has continued to slide even as President Trump has backed down from his tariff threats and the U.S. stock market has recovered from its losses.

**US Core CPI Rises Less Than Expected Again Despite Tariff Impact** 



July 15, 2025

Americans sour on US economy and anxiety over tariffs remains the chief culprit June 24, 2025

**Economists See Lower Recession Risk** and Stronger Job Growth: WSJ Survey

Forecasters nudge up growth, trim inflation estimates as tariffs prove lower, less costly than expected in April. July 12, 2025 THE WALL STREET JOURNAL

The U.S. Economy Is Regaining Its Swagger THE WALL STREET JOURNAL. July 20, 2025

Consumers spending again after spring's tariff chill but some expect growth to be slow

**US stocks hit more records following** US-Japan trade deal July 23, 2025

Daniel H. Lesser Co-Founder, President & CEO





#### **Economy – Good News**

Trump's Al Push: Understanding The \$500 Billion

Stargate Initiative

Jan 23, 2025



Lilly Plans to More than Double U.S.

Manufacturing Investment Since 2020

Exceeding \$50 Billion February 27, 2025 GEN Genetic Engineering & Biotechnology News

# Chip giant TSMC to invest \$100B in March 3, 2025 US manufacturing FOX

TSMC previously announced investments of up to \$65 billion for its US operations

Who's investing in America? 23 big companies that just promised billions under Trump

Top CEOs pledge billions to rebuild US industry under Trump's second-term agenda

Apple Vows to Build A.I. Servers in Houston and Spend \$500 Billion in U.S.

Feb. 24, 2025

The New York Times

The company pledged the multibillion-dollar investment over the next four years and said it would create 20,000 jobs. The Texas facility is set to open in 2026.

# Bessent Says He Sees Inflation Reaching Fed's 2% Target Quickly

March 2, 2025

Bloomberg

### Goldman CEO Solomon Sees Very Small Chance of US Recession March 3, 2025

- David Solomon speaks at conference in Sydney on Tuesday Bloomberg
- ■Uncertainty over how Trump addresses trade imbalances: Solomon

AstraZeneca Plans to Invest \$50 Billion in U.S. by 2030 July 21, 2025 THE WALL STREET JOURNAL.



### Uncertainty









#### Start Trade Talks THE WALL STREET JOURNAL.

Addressing Trump team's concerns over China's role in fentanyl crisis could let both sides soften trade stance

#### Beijing Weighs Fentanyl Offer to U.S. to China Quietly Exempts About a Quarter of US Imports from Tariffs

May 2, 2025

Bloomberg

#### China open to talks with Trump admin on lowering tariffs,



lacksquare Beijing warned that using the talks as a 'pretext to engage in coercion' will not work

There are two kinds of forecasters: those who don't know, and those who don't know they don't know.



John Kenneth Galbraith





### **Uncertainty**

### transitory adjective

tran·si·to·ry

'tran(t)-sə-ˌtor-ē ◄)

ˈtran-zə- ◄》

Synonyms of transitory >

1 : of brief duration: TEMPORARY



the transitory nature of earthly joy

2 : tending to pass away: not persistent

# uncertainty noun

un·cer·tain·ty

ən-ˈsər-tən-tē ◄»

Synonyms of uncertainty >



1 : the quality or state of being uncertain: DOUBT

2 : something that is uncertain

#### The Uncertainty Is Not Going to End

Tariffs are just the latest symptom but the causes are deeper, and go well beyond Trump.

April 4, 2025 Bloomberg

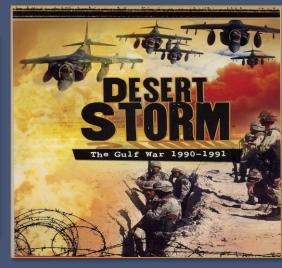


### U.S. Lodging Industry H2 2025 Been There, Done That, Doing It Again





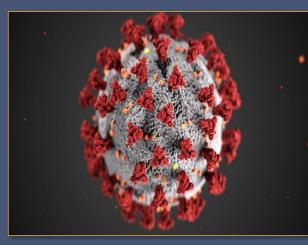














## U.S. Lodging Industry H2 2025 U.S. Commercial Real Estate

## Special Servicing Rates Increase Due to More Office, Retail Transfers: Trepp COMMERCIAL OBSERVER

The national office special servicing rate stands at 16%, a 25-year high, and is up more than 600 basis points from 12 months ago

## Private Credit Is Challenging Banks and Changing the Terrain of CRE Finance [APIL 9, 2025]

The shifts have led to a lucrative symbiosis between alternative lenders and the larger commercial banks

COMMERCIAL OBSERVER

Blackstone sees buying opportunity in economic gyrations from shifting US tariff policy April 17, 2025 CoStar

World's largest commercial property owner says it will 'lean in' to potential investments

Is the real estate demand cycle broken? Uncertainty is the new norm for property professionals. May 11, 2025 CoStar

'This correction is very, very different': Executives say shifting public policy muddies the investment waters.

# Amid Economic Uncertainty, CRE Investors Are Urged to Think Long Term April 03, 2025 ALM GLOBEST.COM

What we can learn about the next five years by looking back at the past five years.

US banks prepare for unpaid loans, other financial fallout from economic turmoil

April 11, 2025

CoStar\*

Major property lenders boost reserves, point to higher risks of recession and inflation in coming months

# Family Offices Are Doubling Down on CRE in 2025 Connectore

Dealmakers, with billions to spend on real estate, grow optimistic for rest of 2025

July 9, 2025

CoStar

Momentum could return to market soon with emerging opportunities, industry pros say

## CMBS Issuance Soars to Highest Levels Since 2007

Daniel H. Lesser Co-Founder, President & CEO

July 10, 2025

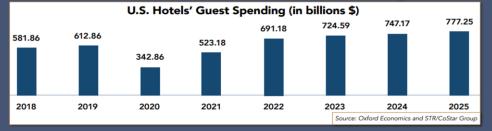
GlobeSt.



### Travel Industry

#### **AHLA: Guest spending poised** to hit another record high





#### **Business travel was making a post-Covid** comeback — until the trade war diverted it

Corporate bookings haven't collapsed, but U.S. policy swings have upended what was a sunny outlook for the \$1 trillion global industry just months ago. May 10, 2025 M NBC NEWS

#### Europe Is Out. Road Trips Are In. Welcome to the Scaled-Back Vacation.

Consumers uneasy about the economy still want to go on trips. Just not the expensive kind. THE WALL STREET JOURNAL. May 16, 2025

U.S. Tourism Will Lose Up To \$29 Billion As Visitors Plummet Amid Trump Policies Forbes

#### TSA data shows strong US flight demand over July Fourth holiday July 11, 2025

US hotel performance down year over year from July 3-5

Retailers and Hotels Brace for Economic Hit as Foreign Tourists Stay Away

It could take until at least 2030 for international tourism to recove

May 15, 2025

GlobeSt.

Americans' wallet share for travel 'just holds on' despite financial pressures, Deloitte says

Travelers cut back in trip lengths, frequency to make trips fit budgets

Delta shares jump 11% after airline reinstates 2025 profit outlook as CEO says bookings stabilized JUL 10 2025

**United Airlines issues new 2025** forecast as CEO says 'world is less uncertain' JUL 16 2025



CoStar Co

### Travel Industry

Brand USA

U.S. Prepares for 'Mega Decade' of Events with **Expanded Visa Access** Dec 12, 2024













Daniel H. Lesser Co-Founder, President & CEO

#### Sector Overview

Accor says no 'cracks in the demand' for Q1 earnings

APRIL 24, 2025

Paris-based Accor posted strong revenue, RevPAR, net unit growth and pipeline numbers as part of its first-quarter earnings

Hilton Posts Profit Growth, Boosts 2025 Earnings View on Solid Demand

The McLean, Va., hotel operator logged earnings of \$300 million, or \$1.23 a share, up from \$265 million, or \$1.04 a share, a year earlier

THE WALL STREET JOURNAL

FFO Estimates



WYNDHAM HOTELS & RESORTS REPORTS STRONG FIRST QUARTER

**RESULTS** M\(\tag{RNINGSTAR}\) Diamondrock Hospitality earnings matched,

revenue fell short of estimates

**Investing**.com

Hotel Giants—Hilton, Hyatt And More—Downgrade 2025 Guidance, Citing Economic Uncertainty Forbes

Summit Hotel Properties (INN) Beats Q1

**Hyatt Hotels tops Q1 earnings** expectations, warns on recent booking weakness May 01, 2025

**Pebblebrook Hotel Trust Q1 2025 Earnings:** EPS of -\$0.40 Meets Estimates, Revenue of \$316.4M Beats Expectations 5/1/2025

Apple Hospitality (APLE) Reports Slight Revenue Miss for Q1 APLE Stock News



Host Hotels & Resorts Q1 Adjusted FFO, Revenue Rise; Lifts Full-Year Adjusted FFO Outlook MarketScreener

Xenia Hotels & Resorts Inc earnings beat by \$0.05

revenue topped estimates



Park Hotels & Resorts (PK) Surpasses Q1 FFO and

Revenue Estimates

May 5, 2025

🛕 ZACKS

Marriott Q1 Earnings Surpass Estimates, Revenues Lag, RevPAR Rises Y/Y

May 06, 2025

**Choice Hotels Q1 Earnings Lag Estimates, FY25 View Trimmed, Stock** Down May 09, 2025

Hilton lifts 2025 profit forecast on US

demand recovery expectations

#### **Sector Overview**

Shrinking demand, fewer international tourists and rising expenses dampen outlook for US hotels CoStar

Hospitality analysts raise concerns of 'bumpy' 2025 that could cause consumers to reduce travel spend March 24, 2025

Hotel Owners Sweat Trump Travel Risk As Debt Tsunami Looms **BISNOW** 

Private Credit Is Challenging Banks and Changing the Terrain of CRE Finance

The shifts have led to a lucrative symbiosis between alternative lenders and the larger commercial

U.S. Hotels Face Slowing Growth, with Weak Demand and Policy Uncertainty: Goldman Sachs April 14th, 2025

**Skift** 

Study shows steep decline in federal hotel demand vestment Today

Federal changes are affecting US hotel performance and demand, with 76% of markets showing declines and Washington, D.C., taking the biggest

**Private Equity Firms Pull Back on** Investing in U.S. Hotels

They're usually the busiest investors, but tariffs and a tourism plunge have them spooked

Hotel demand holds, but potential for 'deteriorating lodging fundamentals' has grown, Host CEO says

REIT lowers outlook of total revenue per available room due to group lead volume

IHG Hotels & Resorts CEO hints macroeconomic

volatility has already eased



U.S. Visits From Europe Rebounded in April After Sharp Drop

**Skift** 

The Largest Hotel Companies Are Preparing For A U.S. Downturn May 13, 2025

US economy reaches 'pivotal moment' as hoteliers

await rocky second half of the year June 2, 2025 CoStar

Despite challenges, deals still possible in current environment, hoteliers say CoStar<sup>\*</sup> May 22, 2025

Stressed owners will have to decide whether to reinvest or sell hotels

Consumer sentiment may be down, but US hotel CoStar<sup>®</sup> performance isn't

Debt markets are wide open, so fewer owners feel the need to sell

Hotel demand segments hold strong, lower chain scales feel effects of uncertainty

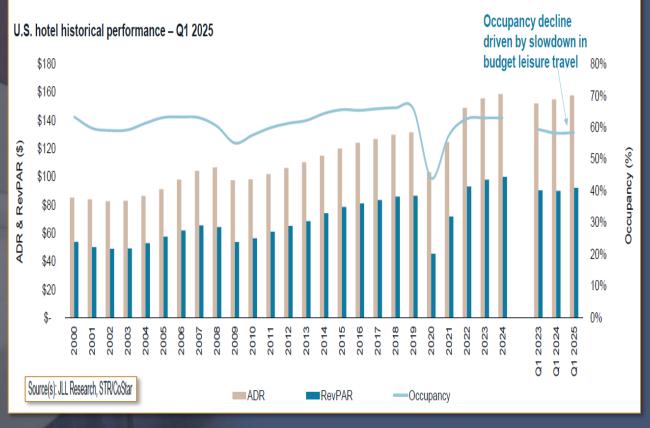
**HM on Location: U.S. hotel** industry counts reasons to be cheerful amid noise Jun 4, 2025 MANAGEMENT

Second quarter transaction volume declined by over \$2 billion last year

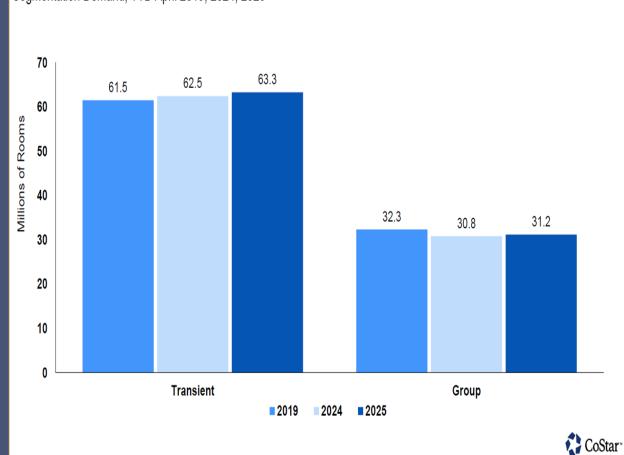
July 10, 2025

### Strengths

Continued stabilized hotel performance: RevPAR achieved record Q1 highs in 2025 driven by robust ADR









# U.S. Lodging Industry H2 2025 Strengths

#### US hotel rooms in construction show no sign of acceleration CoStar February 5, 2025

Total pipeline shows additional activity, but financing remains the sticking point

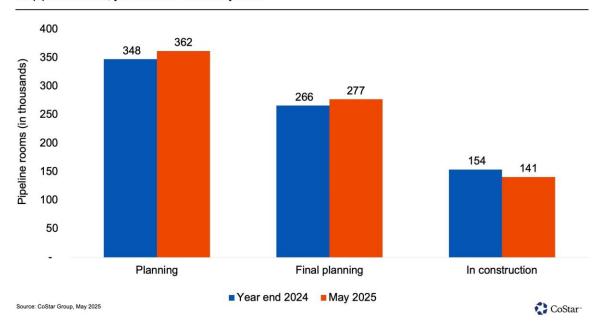
#### High financing costs keep final planning & planning counts elevated

Rooms in '000s, April 2025

Phase	2025	2024	% Change
In Construction	141	156	-10%
Final Planning	277	261	6%
Planning	362	334	8%
Under Contract	780	752	4%

#### Higher interest rates impact pipeline: rooms in construction decline

US pipeline rooms, year end 2024 and May 2025







### Strengths

#### **Availability of Refinancing Proceeds (H1 2025)**

W&L Group signs \$14.9M refi with CTBC Bank for hotel in Grand

Central



April 1, 2025

term loan refinancing

Proceeds will go toward paying down senior notes debt



Summit Hotel Properties completes \$275 million Prime Finance Provides \$67M Refi for Historic San Francisco Financial District COMMERCIAL OBSERVER

RECENTLY CLOSED

ARRIBA

\$16,100,000 REFINANCE HAMPTON INN | OREGON **Chartres Lodging Lines Up \$300M** CMBS Loan To Refinance Sheraton **BISNOW Dallas** April 08, 2025

Smith Hill Capital, Bain Capital Provide \$235M Refi for Gurney's Montauk Resort

BLDG Management and Metrovest Equities secured the financing after exiting special servicing and receiving a \$281 million appraisal

Ashford Hospitality Trust Announces Extension of Mortgage Loan Secured by 17 Hotels April 14, 2025





Peachtree Group Supplies \$36M Refi for Houston Hotel Conversion Project

Citi Closes \$100M CMBS Loan for Marriott New York JFK Airport Hotel \$68M Loan

Peachtree Group Refis Seattle Hotel With





### Strengths

#### **Availability of Refinancing Proceeds**

Driftwood Capital Closes \$1.2B BHI Provides \$113M Refi for Consolidation of 18-Hotel

connectcre

Yellowstone's Purchase of Former Midtown East Hotel APRIL 30, 2025 COMMERCIAL OBSERVER

Peachtree Group Provides \$35M Refi for





Driftwood Capital Closes \$40.15M in Mezzanine Loans for Major Hotel Refinancings

High Quality Risk-Adjusted Returns in Hospitality

**Portfolio** 

Driftwood Capital, through its lending fund Driftwood Lending Partners, LP, provided \$40.15 million in mezzanine service hospitality asset located in the heart of Downtown New Orleans, as well as the Northeast Select Service Portfolio, a five-property portfolio encompassing Hilton and Marriott branded select-service hotels across New Hampshire and Massachusetts

Palm Beach's Iconic Colony Hotel Secures \$25M Refi COMMERCIAL OBSERVER

City National Bank of Florida provided the financing for the famed 90-room asset

Witkoff, Access Real Estate Refi Florida Resort With \$100M From Apollo COMMERCIAL ORSERVER

From Cathay Bank For Fairfield Inn & Suites of 13/2025 traded Holiday Inn Resort In Surfside Beach SC of 13/2025 traded Downtown Convention Center

Midtown West Hotel LLC Secures \$27.5M Refinance Loan Innisfree Hotels & RREAF Holdings Secures \$23.6M Loan For Arriba Capital Secures Refinance for DoubleTree by Hilton Tucson

Gencom closes \$300M refinance of Ritz-Carlton Key **Biscayne** nvestment Today

Altitude Capital Management Refinances 273-Room Courtyard Marriott New York With \$60 Million Loan





### Strengths

#### **Availability of Refinancing Proceeds (H1 2025)**

Hotels on vacation favorite Mackinac Island get \$270 million refinancing May 23, 2025 CoStar

Morgan Stanley loan will cover the historic Grand Hotel and its record-long porch

#### New York Life Provides \$136M Refi for Hawaii's Fairmont Orchid Hotel

The 540-room luxury hotel is undergoing a \$110 million renovation

COMMERCIAL OBSERVER

Caesars Republic Scottsdale, a Hilton Hotel, Receives \$86 Million Financing HOTEL NEWS

Starwood Capital \$92M refi. Miami Beach, Florida-based Starwood Capital Group refinanced two adjacent hotels in San Francisco with a \$92.2 million loan, according to a note from Michael Bellisario, an analyst from R.W. Baird. The loan refinanced the 418-key Westin San Francisco Airport and 298-key Aloft San Francisco Airport, which has a two-year initial term and three one-year extension options. The financing closed in late April. Starwood contributed an additional \$12.7 million of equity to repay an existing \$97.1 million loan and fund capex reserves; the loan is structured with a \$10.2 million future funding commitment, and Starwood is planning \$16 million in renovations by the end of 2028. Hotel Investment Today **JUNE 2, 2025** 

**Newbond refinances Aloft** Tampa Downtown Jun 5, 2025 MHOTEL MANAGEMENT

**Driftwood provides \$35M** in financing for Texas' largest hotel Jun 11, 2025

Morris Moinian Of Fortuna Realty Group Secures \$52M Refinancing Loan For Hotel Hugo In Hudson Square traded 06/09/2025

Mack portfolio refi in NYC. New York City-based Mack Real Estate Group has refinanced a seven-hotel, 1,087-key select-service portfolio in Manhattan with a \$235 million CMBS loan,

according to a note from analyst Michael Bellisario of R.W. Baird, JUNE 16, 2025 Hotel Today



Magna signs \$112M refi loan with Wells Fargo for hotel in Garment District

Atrium refi in Waikiki. Phoenix-based Atrium Holding has refinanced the 1,307-key Waikiki Beach Marriott with a \$340 million CMBS loan, according to another note from Bellisario. As part of the transaction, Atrium contributed nearly \$15 million of new equity to repay \$336.5 million of existing debt (a 2019 CMBS loan) and to fund \$13.4 million for capex reserves and closing costs. The loan has a two-year term with three one-year extension options. JUNE 16, 2025 Investment Today

Peachtree Group Lends \$68M on Nashville Hotel Recap

Blackstone refinances Grand Wailea for \$1B





### **Strengths**

#### **Availability of Acquisition Financing Proceeds (H1 2025)**

Acquisition Financing for La Quinta Inn & Suites

LED BY NATIONAL BANK OF COXSACKIE IN PARTNERSHIP WITH RHINEBECK BANK

National Bank of Coxsackie
Feb 5, 2025

CIM Group Closes \$15.6 Million Loan to Ad Astra Capital for Hilton Garden Inn in

February 19, 2025

Casper, WY



\$60.2MM ACQUISITION FINANCING



6 March 2025

SEVEN HOTEL PROPERTIES

ARRIBA CAPITAL 2/13/2025

\$5,900,000 ACQUISITION
RAMADA BY WYNDHAM | MONTANA

Pines Hospitality has nabbed a \$13.1 million loan from Celtic Bank to finance its \$16 million acquisition of the *Holiday Inn Express & Suites*, a 5-story, 110-room hotel on two acres at 14651 NW 20th Street in Pembroke Pines, FL, from JDR Hotels. Mar 13, 2025

CRONHEIM HOTEL CAPITAL SECURES \$47,000,000 FOR
THE ACQUISITION OF SPRINGHILL SUITES AND MARRIOTT ATLANTA NORTHWEST GALLERIA

A CRONHEIM HOTEL CAPITAL

PCA Sources \$11.3MM Acquisition Loan for Courtyard by Marriott

Indianapolis Airport

April 07, 2025



Mesa West Capital Provides \$45.36 Million Loan for the Acquisition of the 208-Room Embassy Suites By Hilton Nashville at Vanderbilt

PMZ secures \$5.3M loan for Hampton Inn Marysville



PMZ Realty Capital LLC has secured a \$5.3 million loan for the Hampton Inn Marysville, located in Marysville, OH. The loan w

The loan proceeds provided capital for the new ownership to acquire the property and to implement a change-of-ownership property improvement plan (PIP), further enhancing the guest experience and maintaining the property's compliance with current brand standards.

### Highline Pays \$111.3M for Atlanta Hotel April 14, 2025 Connectore

Highline Hospitality Partners purchased the 510-room Hilton Atlanta Airport for \$111.3 million. Wheelock Street Capital was the seller. The Atlanta Business Chronicle reports that Wheelock Street Capital paid \$101 million for the hotel in 2019. As part of the latest transaction, Highline secured a nearly \$67 million loan from Equitable Financial Life Insurance Co.

Cronheim Capital Secures \$13.25 Million for Acquisition of Hampton Inn & Suites Prattville [June 26, 2025] LODGING

### Strengths

#### **Availability of Construction Financing Proceeds (H1 2025)**

Historic River Walk hotel scores \$79M construction financing

Trestle Studio plans a renovation of El Tropicano Riverwalk Hotel





Synovus Bank Provides \$39M Construction Loan to Expand Tallahassee Hotel COMMERCIAL OBSERVER

Hotel Indigo Tallahassee – CollegeTown will grow to 237 rooms and add 5,500 SF of retail

Driftwood lines up \$207m construction financing for luxury hotel

Chestnut Run Innovation & Science Park hotel secures \$23.5M construction financing

January 27, 2025



D2 Capital Advisors arranged \$23.5 million in construction financing for the development of a new Residence Inn by Marriott hot

Driftwood Capital Secures \$37.9M in Construction Financing for Element by Westin Mission Valley in San Diego



Walker & Dunlop arranges \$253M construction loan for

Pendry Nashville

March 19, 2025

Terra, Turnberry score \$392M construction loan for Miami

Beach convention center hotel



Tyko Capital provided financing for long-planned 800-room hotel



'Shining' Hotel Borrows \$300 Million to Cater to Horror Fans Bloomberg

CAESAR'S PALACE OWNER COMMITS \$725M FOR MADERA CASINO CONSTRUCTION Büsiness Journal

HALL Structured Finance Originates a \$41.13 Million Loan for the Construction of Dellshire Resort in Wisconsin Dells, Wisconsin

MAY 15, 2025



Denver Commits \$800M for Hotel/Equestrian Center June 3, 2025 Connectore



McSam Hotel Group signs \$48M Construction loan for 351-key

JUNE 18, 2025

\$230M loan in Nashville. A pair of New York City-based companies, Mavik Capital and Lionheart Strategic Management, are providing \$230 million in funding to New York City-based Tidal Real Estate Partners for the development of a 312-key Marriott development in Nashville. Voyage Capital Group Closes Acquisition and Construction HALL Structured Finance originates \$53.5M loan

Loan for AC Hotel by Marriott at Denver Gateway Park



MTN Scout Hotel





### Strengths

#### Mergers, Acquisitions, License Agreements – Hotel Mgt. & Brand Companies-2025

Hyatt to buy all-inclusive owner, operator Playa IHG Hotels & Resorts acquires

Chicago-based brand company plans to sell \$2 billion in owned real estate by 2027





Hotels & Resorts for \$2.6 billion February 10, 2025 CoStar Ruby, its 20th brand, and targets global expansion 18 FEBRUARY 2025







## Marriott to acquire citizenM for

\$355M

APRIL 28, 2025





Hotel Equities, Springboard Hospitality join together in strategic merger **CoStar**<sup>™</sup> May 7, 2025

Companies combine portfolios of branded select-, full-service hotels and lifestyle properties and resorts

Brookfield acquires Generator Hostels' European assets for €776 million **CoStar**<sup>™</sup> May 15, 2025

The brand has not been notably scaled in Europe despite management strategies

### <u>Strengths</u>

#### 2025 Total Asset Sale Price >\$100m















#### **Strengths**

2025 Total Sale Price \$425m
Per Room Price \$1.181m

2025 Total Sale Price \$865m
Per Room Price \$910k













**Certares** 





PROPERTY HOLDINGS

























**Basis** Investment Group



**Brookfield Properties** 



































### **Strengths**

AHLA Applauds House Passage of Important Tax AHLA statement on resolution to overturn independent Relief for Hotels

HNR HOTEL NEWS Contractor rule





**AHLA Foundation sets third** annual No Room for Trafficking Summit HOTEL MANAGEMENT Jul 1, 2024



Hoteliers win as GSA raises FY 2025 per diem <u>rat</u>es Aug. 16, 2024

More than 200 hoteliers to lobby Congress for hotel and consumer friendly policies AHLAI AMERICAN HOTEL & LODGING ASSOCIATION Sept. 24, 2024 AHLA's Hotels on the Hill fly-in will draw attendees from 36 states

AHLA condemns New York City Council passage of the Safe

CoStar<sup>®</sup>

**Hotels Act** 

Oct. 23, 2024



AHLA leader outlines US hotel industry's legislative priorities June 11, 2025

Co-Founder, President & CEO

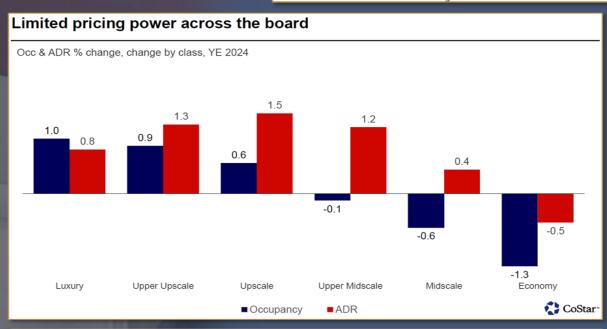
Taxes, labor lead industry advocacy group's 2025 concerns

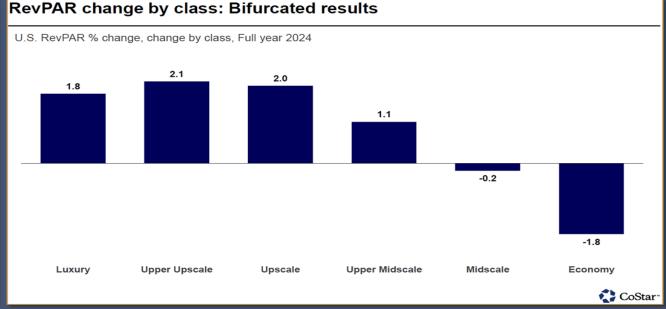
## U.S. Lodging Industry H2 2025 Weaknesses

Last year's results show limited pricing power across hotel classes

February 11, 2025 CoStar\*

Bifurcation story remains front and center in 2025 outlook





Travel advisories, tariffs create headwinds for U.S. hotels

U.S. Visa Sticker Shock: New \$250 'Integrity

Fee'





#### **Americans Are Carrying Bigger Credit-Card Balances** Jan. 25, 2025. THE WALL STREET JOURNAL.

With interest rates near record highs, revolving balances are growing

#### Rising Costs Take Their Toll on Less-**Affluent Americans' Travel Plans**

International travel remains strong, but some are scrimping on U.S. THE WALL STREET JOURNAL. Feb. 28, 2025 vacations

US consumer sentiment plunges on tariff fears, inflation expectations jump

**US Consumer Sentiment Nears Record Low on Inflation Concerns** 

May 16, 2025

Bloomberg

Americans reined in their spending last



#### U.S. Consumer Sentiment Falls to Near Record Low Short- and long-term inflation expectations hit multi-decade high Consumer sentiment **Consumer expectations** 120 level 100 level 2019 2025 2019 2025 Year-ahead inflation expectations 5-10 year inflation expectations 2025



Source: University of Michigan

#### Weaknesses

Philadelphia workers have to show up in the office today, flying birds or not WHYY

The City of Philadelphia has ordered all city workers to return to the office five days a week starting July 15.

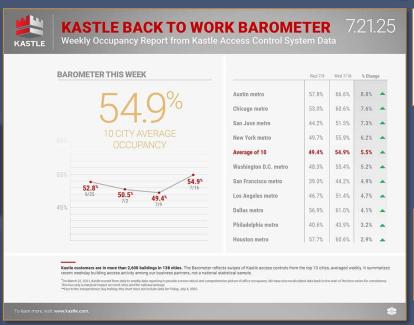
**GM revokes remote work status** from more white-collar workers, orders them into office Detroit Free Dress

Amazon Tells Workers to Return to Office Five Days a Week

Requirement will take effect in early 2025, CEO Andy Jassy says

New research shows return-to-office mandates cause more 'quiet quitting'

Sorry, Jamie Dimon – remote work is here to stay January 9, 2025.



The return-to-office push feels real this time. The numbers tell a different story

Companies are demanding workers back, but return-to-office rates barely change

The return-to-office debate is settled: Offices are busier than FAST@MPANY ever 07-22-2024

On Fifth Labor Day Since Pandemic Began, Return-To-Office Rallying Cry Falls Silent September 2, 2024

Dell Orders Salespeople Back to Offices Five Days a Week

The tech company's decision to end work from home comes on the heels of a similar order from Amazon.

#### JPMorgan Planning to Bring Staff to Office Five Days a Week January 7, 2025 Bloomberg

- Expanded policy expected to return bank to pre-pandemic rules
- CEO Jamie Dimon has been critical of remote-working policies

April 24, 2025 **NEW YORK BUSINESS** The office as we know it is never coming back

Today, New York landlords are racing to build the amenity-filled office spaces their corporate tenants crave, with plenty of outdoor space, lounges and cafes to spark creativity and wellness features that will entice their employees to get back to the office full-time. But most observers admit, the hybrid model is here to stay.



Hotel industry moves further from labor crisis, but major challenges remain CoStar<sup>10</sup> January 6, 2025

Immigration policy, a dwindling talent pipeline present long-term hurdles

### AHLA: 65% of surveyed hotels report staffing shortages

Hospitality grapples with specter of mass deportations

Hotel staffing to remain 'well below' pre-pandemic levels 6 HOTEL DIVE April 7, 2025

The American Hotel & Lodging Association expects the industry to add 14,000 employees this year, though challenges persist amid economic uncertainty.

Trump whiplash on ICE raids at hotels

JUNE 16, 2025

westment Today

Days after offering a reprieve, the administration has changed its tone and said raids – including on hotels, restaurants and farms – would continue.



Jul 21, 2025 8:00am

Study: Staffing crisis top challenge facing accommodation lindustry

Hotel industry inches toward stability in labor market after years of strain June 2, 2025

Quantity, quality of job pool improving compared to past years

Trump floats 'temporary pass' for immigrants in farm and hotel industries **NBC NEWS** 

Hotel's talent crisis is getting worse: How empathy can help HOTEL



**CoStar**™

Daniel H. Lesser Co-Founder, President & CEO

#### Weaknesses

# Self-insurance may be right for rising property rate pressures

Kimberly Gore, HUB International . Jul 1, 2024 8:00am



Hotel property insurance costs per available room vary widely by state but are rapidly increasing across the board

Nationwide insurance costs have, on average, risen 40% from 2019

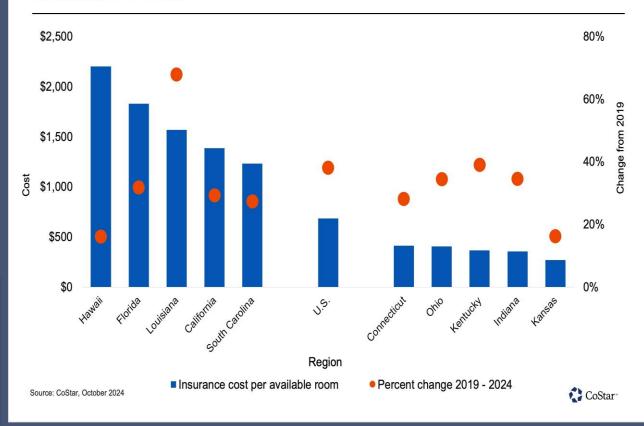
October 23, 2024



## Insurers Are Deserting Homeowners Dec. 18, 2024 as Climate Shocks Worsen Checkellork Eines

Without insurance, it's impossible to get a mortgage; without a mortgage, most Americans can't buy a home.

### Hawaii and Florida top nation for insurance cost per available room





#### Weaknesses

Bill Comes Due for Hotel Owners Who Delayed Required Renovations

Brands, Guests Push for Property Improvements



How to address the challenge of delayed hotel property

improvement plans

September 15, 2024



Hotel brands firm up renovation requirements, but owners have some wiggle room January 6, 2025 CoStar

US tariff policies force hoteliers to put procurement contingencies in place



Costs expected to rise in hotel furniture and fixtures, food and beverage

**Debt Maturities, Improvement** Requirements Threaten U.S. Hotel **BISNOW** Recovery









#### Weaknesses

Sam Nazarian to launch wellness-focused hotel brand,

The Estate

September 16, 2024



sbe founder plans to grow The Estate Hotels & Residences brand to 15 hotels by 2030 in locations including Miami

Bambinee



#### Chef José Andrés is launching a luxury hotel brand FAST @MPANY

The Bazaar House from the José Andrés Group is coming to Washington, D.C.'s Georgetown neighborhood in 2027. 09-25-2024





A WYNDHAM RESIDENCE











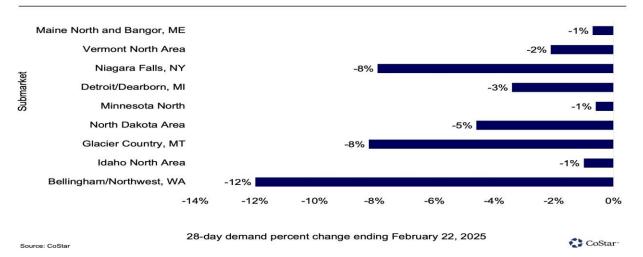
MEG & BREAKFAST Meghan Markle plans to add hotels & restaurants to business empire as she trademarks 'As Ever' brand for 'hospitality' 8 Jun 2025











#### Countries Are Now Issuing Advisories for Travelers Visiting the U.S.—What to Know



Denmark, Finland, Germany, and the United Kingdom are among the many countries that have changed advice for citizens traveling to the U.S

#### Nervous about Trump, international tourists scrap their U.S. travel plans March 16, 2025

The Trump administration's hard stance on tariffs and other international policies has some travelers rethinking where

**Weekslong lockups of European** tourists at US borders spark fears of traveling to America March 21, 2025

'Trump Slump' Looms as Foreign Visitors Rethink Travel to U.S.

A growing number of travelers say they are worried about feeling unwelcome or unsafe in America and are reluctant to support the economy of a country that may be destabilizing other nations.

March 26, 2025

The New Hork Times

#### Hotel Owners Sweat Trump Travel Risk As Debt Tsunami Looms BISNOW

#### Europe Is Out. Road Trips Are In. Welcome to the Scaled-Back Vacation.

Consumers uneasy about the economy still want to go on trips. Just not THE WALL STREET JOURNAL. the expensive kind.



US tourism expected to take a hit as Canadians increase trips to other countries [mell.ms] 🛟 CoStar

US Travel Association estimates a 10% drop would threaten 140,000 tourismrelated jobs

America's drinking water is facing attack, with links back to China, Russia and Iran JUN 26 2024

Israel's War with Iran on Seven Fronts

Published Jul 03, 2024 **Newsweek**.

Japanese fighter jets fire flares at Russian aircraft for first time in airspace violation

Electronic Warfare Spooks Airlines, Pilots and Air-Safety Officials Sept. 23, 2024

Hundreds of daily flights around the world are running into GPS spoofing, a hazard that poses new risks for pilots and passengers THE WALL STREET JOURNAL.

US Space Force warns of 'mind-boggling' buildup of Chinese capabilities Nov. 1, 2024, FINANCIAL TIMES

Agency chief Chance Saltzman says Washington must co-operate with allies to counter threats from China and Russia

#### **How Political Polarization Ends**

History shows that, if left untreated, extreme political and social divisions are a Bloomberg mortal threat to democracy.

Sweden, Finland warn residents to be ready for war: 'Situation is serious'

Published Nov. 18, 2024, 2:16 p.m. ET

NEW YORK POST

**Businesses Preparing for Another Year** of Geopolitical Tumult THE WALL STREET JOURNAL.

Geopolitical concerns still rank high among the anxieties plaguing Jan. 2, 2025 executives as a new year begins

Russian acts of sabotage may lead to NATO invoking Article 5, says German intel chief November 27, 2024 Reuters

UK's Starmer says Europe is at March 2, 2025 'crossroads in history' as leaders agree to steps to Ukraine peace AΡ

#### **Threats**

UPDATE: Las Vegas Hospitality Workers

Avoid a Strike After Agreeing With **EATER** 

Casinos on New Contracts



With Super Bowl LVIII just one week away, downtown Las Vegas casino workers set a strike deadline for new five-year contracts

Unionization Is a Growing Factor for US Hoteliers



NLRB Decisions on Elections Have Benefited Union Efforts, Attorney Says

Hotel workers plan May Day rally in 18 cities to demand pay hikes after

pandemic cuts

UNITE HERE



U.S. Hotel Strikes Escalate as 40,000 Workers Face Contract

**Park Hotels' Operating Profit** 





Ten Thousand Hotel Workers On Strike During Busy Labor Day Weekend UNITEMENT

Hilton, Hyatt, and Marriott Workers Strike Over Wages, COVID-Era Staffing and Service Cuts; "We Don't Want Hotels to Become the Next Airline Industry," UNITE HERE Union Says September 1, 2024

Accusations come on heels of bitter proxy fight aimed at unseating him from Braemar Hotels & Resorts There Deal

**Hotels Representing Over 30% of** Affected by Strikes, According to Market Watch

Today's hospitality union battle is over wages. The next one might be about tech. 6 HOTEL DIVE December 4, 2024

Hotel managers say tech is streamlining operations amid a tight labor market. Hospitality unions, meanwhile, have expressed concerns — and are making them known in contract negotiations.

Cybersecurity in 2025: Alarming Vulnerabilities in the Hospitality Sector HOTEL NEWS February, 3 2025

Heathrow Is a Wake-Up Call for Utilities Bloomberg March 30, 2025

82% of North American hotels affected by 2024 cyberattack



Bird Flu Is a Big Threat. The US Needs to Start Acting Like It. February 13, 2025 Bloomberg

Scientists suspect a new strain is spreading via dust from bird droppings, carried by the wind.

"Not Just Measles": Whooping Cough Cases Are Soaring as April 11, 2025 **Vaccine Rates Decline PROPUBLICA** 

MAR 10, 2025 10:56 AM ET

Measles Is Back. And a Lot More People Are at Risk

What to know about the COVID variant that may cause 'razor blade' sore AΡ throats June 18, 2025



TIME

#### **Threats**

#### US Lodging Trends: Short-Term Rentals and Cruise Drive Recovery

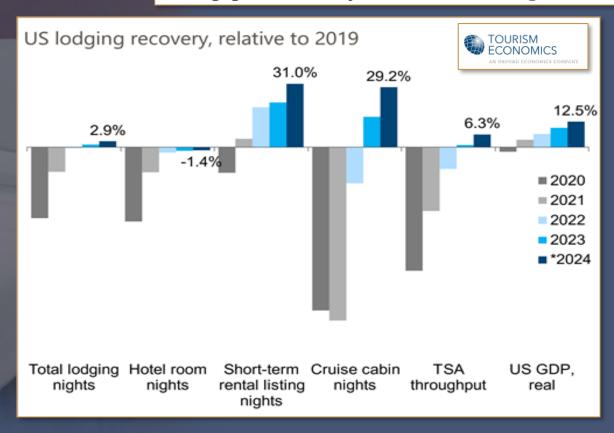


In 2024, US short-term rentals added more incremental demand than hotels and cruises combined—plus, cruises continue to punch above their weight.

February 2025

TOURISM ECONOMICS

Growth in short-term rental and cruise demand bolstered total recovery for lodging. Strong demand gains in both sectors powered a full **US** total lodging demand recovery to 2019 levels in 2023, alongside air travel. However, the uneven recovery across sectors remains striking.



#### Short-term rentals and cruising are gaining share US lodging demand share ■ Hotel room nights ■ Short-term rental listing nights Cruise cabin nights 2.5% 86.4% 84.3% 84.6% 83.8% 2019 2020 2021 2022 2023 \*2024 Source: STR, AirDNA, CLIA/Tourism Economics, \*Full-year forecast as of Nov 2024

#### Threats

At AAHOA, a clear message: keep government out of our

business



6 hotel chains colluded to fix prices, SF antitrust lawsuit alleges

Las Vegas hotels defeat price-fixing class action

lover room rates





How Hoteliers Can Adapt to the Evolving Needs of

Website Accessibility



Lack of Online Features, Written Descriptions Creates Liability Exposure

CoStar, hotels slam consumers' 'fanciful'

room pricing lawsuit





Hotel Owners/Operators Beware: You May Be Responsible for More Than

25 Tax Types Paid Regularly to Multiple Jurisdictions





FTC bans hidden junk fees in hotel, event

ticket prices





FTC Finalizes Order with Marriott and Starwood Requiring Them to Implement a Robust Data Security Program to Address Security Failures December 20, 2024

Is New York City's new hotel Av 24, 2025 safety act a good or bad thing? Depends on who you ask Hospitality Investor

**U.S. House of Representatives** passes Hotel Fees

**Transparency Act** 



Navigating Antitrust Risks: The Hidden Dangers of AI and Software Pricing and Inventory Tools for Hotels and Property Managers January 22, 2025 akerman

New York's hotel industry fears 'onerous' impact of new law CoStar<sup>11</sup> June 3, 2025

Executives express concern other cities may follow labor requirement

\$30 Minimum Wage Has L.A. Hotel Owners in Revolt June 23, 2025 THE WALL STREET JOURNAL.

Industry seeks to suspend city ordinance requiring what union leaders call nation's highest minimum wage



Climate change made Hurricane Helene and other 2024 disasters more damaging, scientists find Climate Connections

Rising global temperatures are amplifying deadly extreme weather events

#### How climate-related events are influencing hotel investment Nov 25, 2024 Hespitality Investor Invest

Dozens of luxury condos, hotels in Miami sinking at 'unexpected' rates, new study reveals Miami Herald

December 15, 2024

Climate Change Could Erase \$1.5 Trillion in U.S. Real-

Estate Value: Report

Robb Report

A new report highlights how climate-related insurance pressures and consumer demand are changing the real-estate market.

Global sea levels are rising faster and faster. It spells catastrophe for coastal towns and cities



Growing environmental risk reaffirms need for green.

resilient hotel development

June 17, 2025



Proactive planning, community resilience necessary for future of climate disasters

#### **Threats**

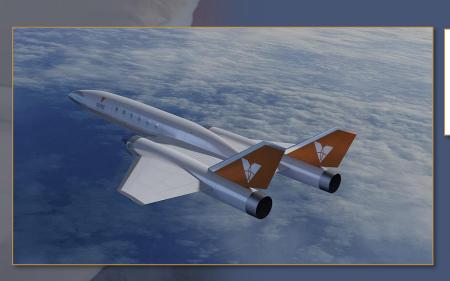
A \$20 trillion tunnel could link New York and London in 54 minutes

It's far from a reality at the moment.

December 11 2024







Rocket Engine That'll Take You from LA to Tokyo in Two Hours Flies for the First Time 25 May 2025, autoevolution

Supersonic jet set to release in 2030 will take passengers from New York to London in less than 60 minutes



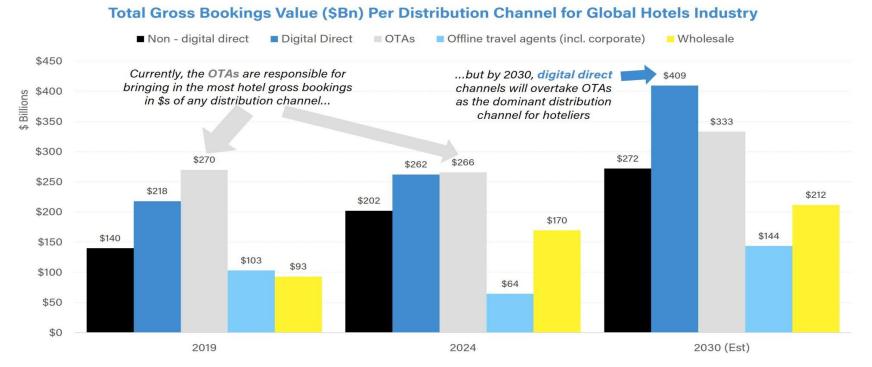
## U.S. Lodging Industry H2 2025 Opportunities

The Ideal Mix For Hotel Distribution: Direct Bookings to

**Lead by 2030** 

November 11th, 2024

**Skift** 



Source: Skift Research survey of hoteliers and hotel owners, N = ~129, surveys conducted 2021, 2024; Skift Research Global Outlook 2024 Report Note: Non-digital direct includes phone and walk ins and offline group bookings. Digital Direct includes direct web & online (free) and paid search and advertising channels such as social media, Google etc.



### <u>Opportunities</u>

A hotel is offering 'self-love pods' for solo play. Here's why that's a thing



How Hyatt's new Peloton collaboration helps you stay fit while traveling

Stay motivated to get a killer workout on every trip

January 12, 2025



**LOGE Camps partners with** Schulte Hospitality Group

By Esther Hertzfeld . Jan 23, 2025 9:00am



How the Four Seasons Hit a Marketing Jackpot With HBO's 'The White Lotus'

Hotel operator's risky partnership with a show that features murder and mayhem pays off with rising inquiries and occupancy rates

THE WALL STREET JOURNAL. March 15, 2025

ESA and Grubhub partner for guest food delivery service

Extended Stay America and food delivery platform Grubhub have announced a new program that offers exclusive benefits when guests order from local restaurants throughout their stay.

May 9, 2025



**Hilton's New Partner Accommodation** Brand: Evermore Resort - Orlando

by John Ollila - January 8, 2025



**Choice Hotels partners with** Jan 23, 2025 **Westgate Resorts** HOTEL MANAGEMENT

**Saks Fifth Avenue Partners** With Sagamore Pendry

**Baltimore** 

Jan 23, 2025



Why Glamping's Corporate **Makeover Might Be a Good Thing** for Travelers

Big hotel brands are going all-in on outdoorsy yurts, Airstreams, and cabins, but points-hungry travelers (and fans of a high thread count) are more than fine with it

The Latest Trend in High-End Hotels? 'Shoebox' Rooms May 29, 2025 THE WALL STREET JOURNAL.

To entice solo and budget-minded travelers, luxury lodgings are betting big on rooms that skimp on size but not on style.

## <u>Opportunities</u>

**Host Hotels Aims To Raise At Least** \$1B Through Sale Of More Than 10 **Properties BISNOW** January 23, 2025

Blackstone is still bullish on real estate — even offices

despite lackluster returns

January 30, 2025



Hyatt commits to \$2B in asset sales by 2028 HOTEL MANAGEMENT Feb 14, 2025

Park Hotels plans to sell up to \$400 million in hotels, spend up to \$330 million for renovations

REIT executives say 2025 is a year to refocus portfolio

February 20, 2025



Trinity Investments prides itself on being a clearminded hotel investor. Its focus is paying off. February 24, 2025

KHP Secures \$300M to Target Distressed and Value-Add Hotels April 25, 2025 LM | GLOBEST.COM

The buying power is forecasted to be almost \$1 billion.

First Hospitality opens investment arm to outside capital

First Hospitality has opened First Investors, its dedicated hotel real estate investment platform, to qualified outside investors.

Concurrently, the firm also unveils First Investors GP Fund, which expects to supply sponsor capital for a targeted \$400 million in U. May 16, 2025

hotel investment over the next 12 to 36 months.

Peachtree Group launches \$250M Special Situations Fund

Peachtree Group has launched its Peachtree Special Situations Fund, a \$250 million fund designed to unlock value in mispriced, nigh-quality hotel and other commercial real estate assets due to today's capital market illiquidity rather than underlying

July 21, 2025 fundamentals, according to the company.



#### U.S. Lodging Industry H2 2025 portunities

THEREAL DEAL

Blackstone faces foreclosure on \$275M hotel portfolio

Bondholders closing in on assets in Chicago, San Francisco, Boston, Philadelphia

Another Downtown Hotel Goes Back to Lender in Kor Group's 131-Room San Francisco **San Francisco** 

Proper Hotel Receives Default Notice GLOBEST.COM on \$36.5MM Debt

Loan on San Francisco's two largest hotels downgraded

Ongoing citywide hotel worker strike curtailed a comeback for two Hilton hotels 🗘 CoStar-



City's hospitality sector keeps struggling from the effects of the pandemic 🕻 CoStar

Trendy D.C. Hotel Sells to Lender at Foreclosure Auction DANUARY 24, 202

Acore Capital dropped a \$1 million credit bid to take over the property and the \$86 million in debt

Gaw Capital defaults on \$100M loan tied to Oakland Marriott

Oakland hospitality market hit hard by crime, empty offices, loss of sports teams

Starwood Seeks \$577M Loan Restructure for Struggling Hotel Portfolio March 21, 2025

Buccini Pollin Group to surrender Crowne Plaza and

Fairfield Inn hotels in King of Prussia PHILADELPHIA BUSINESS JOURNA

Regent, Loudermilk Surrender Thompson Buckhead Hotel To Lender

May 14, 2025 | 9:10 p.m. ET | Jarred Schenke, Atlanta

**BISNOW** 

Atlanta developers Loudermilk Cos. and Regent Partners broke ground on the 201-room Thompson Buckhead hotel in March 2020, raising millions from internet investors through crowdfunding platform CrowdStreet.

Signia by Hilton San Jose is seized by lender as lodging woes widen

Downtown hotel tower goes back to lender for fraction of its value

The Alercury News

GLOBEST.COM

Yellowstone Files Pre-Foreclosure at Times Square Hotel Over \$45M Loan

Hilton Garden Inn in Midtown sold at Three more Bay Area hotels default on loans

Two East Bay hotels, San Jose property are latest to risk foreclo<u>sure</u>

Largest hotel in California's East Bay goes back to lender **CoStar**<sup>™</sup>

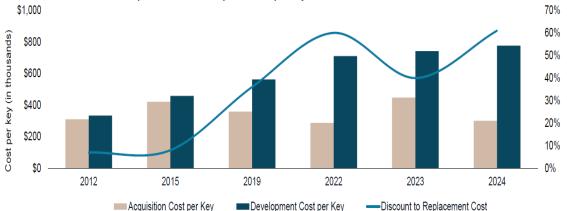
Discounted foreclosure of Oakland Marriott City Center adds to region's hotel woes

## **Opportunities**

#### Urban full-service discount to replacement cost soars to 61%

Driven by high construction costs and ongoing supply chain disruptions, development cost per key rose to \$776K in 2024. With interest rates falling and construction costs expected to abate, **now** is the opportune time for investors to acquire quality urban assets at a pronounced discount to replacement.

#### U.S. urban, full-service hotel acquisition and development cost per key



Year	2012	2015	2019	2022	2023	2024
Acquisition Cost per Key	\$310K	\$421K	\$358K	\$287K	\$447K	\$391K
Development Cost per Key	\$333K	\$458K	\$562K	\$710K	\$742K	\$776K
Discount to Replacement Cost	7%	8%	36%	60%	40%	61%

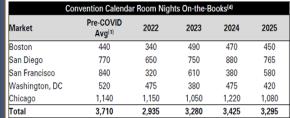
Source: JLL Research, RLB Construction Cost Repor

Note: All transactions data pertains to single-asset, full-service hotel transactions \$5M+, excluding casinos that closed exclusively in the largest U.S. urban markets. Full-service is defined using STR criteria. Construction data is based on weighted averages across largest urban U.S. markets for full-service hotels. Construction costs include land, site improvement, soft costs, FF&E, working capital, and development fees

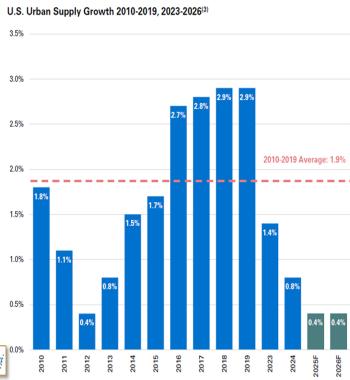
#### Encouraging Fundamentals for Urban Markets

#### Limited New Supply and Robust Demand Poised to Drive Substantial Lodging Performance Growth

- Limited and expensive construction financing is expected to restrict new supply growth in major urban markets for many years to come.
- This creates a favorable operating environment for urban hotel owners in the intermediate term, as business and group/convention travel recovers and domestic leisure, and international inbound travel return to cities.
- Urban markets like San Diego, Washington, D.C., Boston and Chicago are increase in international travel is expected to continue to increase in the May 12, 2025







Hotel execs tout improved performance of urban markets during first quarter

Daniel H. Lesser Co-Founder, President & CE



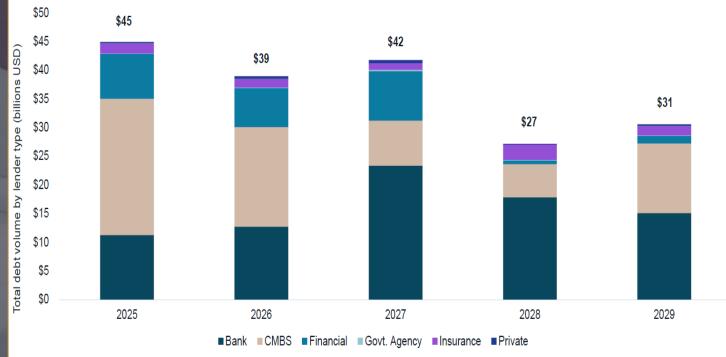


## **Opportunities**

#### Nearly \$84B of hotel loans expected to mature by 2026

Look for this high volume of loan maturities to catalyze transaction activity, particularly for owners that face rising cost pressures and those with upcoming PIP requirements.





ndependent reports of properties and portfolios of \$2.5 million and greater. Loan maturities include all lender types. Data updated 2024 and believed to be accurate but not quaranteed

Investors Say Renovation Needs, Loan Maturities Will Drive More

Hotel Deals

March 20, 2024



Not Distressed But 'Stressed': Investors See Hotel Buying May 20, 2024 **Opportunities Coming** 

> Will the hotel industry finally reckon with being underrenovated?

Hotel brands seem to be dealing with the reality of delinquent property

November 1, 2024 improvement plans CoStar





## **Opportunities**



Noble Investment Group Acquires
Sixteen WoodSpring Suites Hotels

29 May 2025 Nospitalitynet

The company described the move as part of its investment in an asset class shaped by demand for flexible and cost-efficient living solutions.

"As affordability challenges and workforce mobility reshape how people live, work, and stay, we're scaling a high-margin, service-light platform that delivers brand-backed reliability without the burden of traditional leases," Ben Brunt, Noble's managing principal and chief investment officer, said in a statement.



## U.S. Lodging Industry H2 2025 Opportunities

Institutional Investors Back in Play for San Francisco Office Towers

New York Life eyes third acquisition as momentum builds for market recovery.

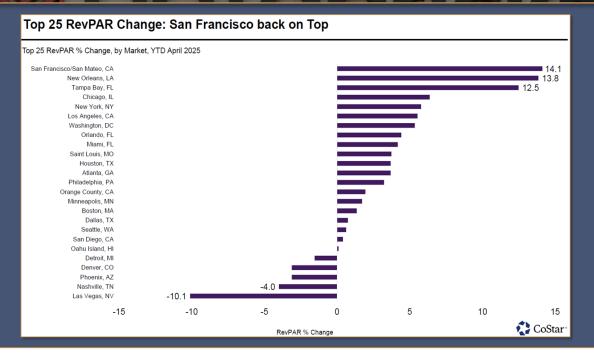
ALM GLOBEST.COM



New round of luxury deals boosts outlook for San Francisco's struggling shopping district March 14, 2025 CoStar

Two high-end retailers sign leases in Union Square, Nintendo expected to open its longawaited store in May

Al Company Databricks Declares It Will 'Invest Over \$1 Billion' in Downtown SF With Big Conference, New HQ



## San Francisco market finally starts to rebound APRIL 8, 2025 Hotel Investment Today

### <u>Opportunities</u>

#### **Branded residences 2.0: the** Feb 26, 2025 next phase for the U.S. HOTEL





US hoteliers try to ride the wave of surging cruise demand

February 28, 2025



Hotels in cruise port markets see revenue growth exceeding national averages in 2024

Luxury safaris are booming — and big hotel brands like Marriott want in **BUSINESS INSIDER** March 2, 2025





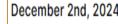
Waldorf Astoria will offer Nile cruises in late 2026



#### <u>Opportunities</u>

Hotel Developers Want to Cut Costs: Enter 3D

Printers and Prefab Rooms December 2nd, 2024





#### **Mulling ModCon**

**APRIL 30, 2025** 



In what one industry executive terms a "compelling solution," modular construction may be ready to step back into the limelight.



#### Airbnb and Vrbo are going downhill like a hippo on a water slide

Renting someone's home with apps like these used to be fun. Talk about a vibe shift.

June 19, 2025 at 7:45 a.m. EDT

#### HM on Location: Hospitality's future lies in 'morphing into other asset classes Jun 3, 2025 MANAGEMENT

Multifamily Hotelization: Busting Myths, Supporting Realities



### <u>Opportunities</u>

#### AI Robots Are Entering the Public World—With Mixed Results THE WALL STREET JOURNAL

They're terrible cocktail party guests but operators say the potential of what robots can do is growing Dec. 31, 2024

#### Al transforming hospitality: Hoteliers predict major industry impact

January 20, 2025



#### Chatbots take more prevalent role in hotel booking CoStar process January 27, 2025

Brands leverage artificial intelligence to go beyond today's simple, automated conversations

#### change everything' in hotels **CoStar**<sup>™</sup> January 31, 2025

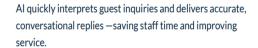
Experts weigh in on increased cybersecurity and the need for payments innovation

#### AI's Promise for Hospitality



Understanding Al's potential in hospitality requires a clear view of its unique strengths. These are the capabilities that set it apart from existing technologies.

#### Intelligent, Automated Guest Responses





#### Frees Up Front Desk Staff

By handling common questions and requests, AI reduces front desk workloads, letting staff focus on high-value tasks.

#### **Boosts Revenue and Bookings**

Al-powered recommendations and upsells drive revenue and bookings by personalizing offers and simplifying the booking process.



#### Always-On, Multilingual Support

Al responds instantly in any language, ensuring every guest query is addressed, no matter the time of day.

#### Al everywhere all at once: How further adoption 'will Al Will Drive Hotels to Follow Amazon's Loyalty Playbook June 4th, 2025

Book A Robotic Massage At These Luxurious U.S.

Why your buffet breakfast croissant is getting smaller: How hotels are using Al bins to slash food waste 6 June 2025 Daily **Plail** 

 Hilton has deployed a waste-tracking system created by British technology company Winnow with 'smart bins' installed in nearly 200 hotels



#### **Opportunities**

## World's first Al-powered hotel opens its doors in Las Vegas, with lease options available

The Otonomus Hotel is now taking reservations and residential leases in Spring Valley.







### **Opportunities**

The Mercedes x Belmond Concept Is a Luxury Hotel Room on Wheels and We Mean That Literally Jan 2024. autoevolution



When it comes to untapped financial markets, one must look at hotel transportation packages and tours now that fully electric autonomous vehicles are on the horizon. There are several luxury hotels out there that offer bespoke cruises to captivating destinations as part of a travel package, and it's only a matter of time until new alliances are forged between said hotels and various luxury car brands.

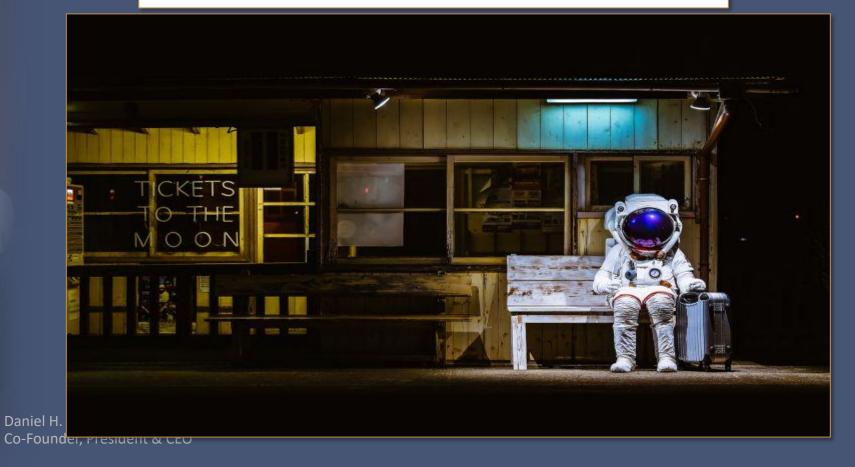


Daniel H. Lesser Co-Founder, President & CEO

## **Opportunities**

## Outer Space — Hospitality's Final Frontier? June 27, 2025 COMMERCIAL OBSERVER

Designers and major hospitality brands such as Hilton are thinking of fresh ways to make extraterrestrial travel and habitation more comfortable





## Final Thought

# Hilton's Chris Nassetta Sees 'Overreaction' to Trump Policies and 'Upside' Potential Skift •

## Hilton Sees a New Golden Age of Travel. Can It Last?

Chris Nassetta, Hilton's longtime CEO, talks about demand for rooms, hiring gig workers and the future of room service

THE WALL STREET JOURNAL.

Dec. 17, 2022



"Over the long term, it's going to be spectacular. All the trends that were here pre-Covid are here even to a greater level—meaning, people's desire to spend on experiences and do things. The other thing that is long term very beneficial for what I call our new golden age of travel is mobility. You have greater flexibility. People are going to have more flexibility on Mondays, Fridays, weekends. People are going to allow more remote work. The more mobile the world, the better our business. It's that simple."





#### Daniel H. Lesser

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